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Le yimiselo nemiqathango yokuthatha ngetyala yakwa-FinChoice. Isivumelwano esenzive kwaNgaphambili seNkacelo neNgxelo yaMaxabiso erokhediwhe neligizwi okanye esishicilelewe ngelektroniki notifi ufurmane nekopi yaso ebholiwayo, isigunyaziso sedebhithi oda, iKontrakti yeMali-mboleko (ukuba ikhona) kwaye le mirmiselo nemiqathango yemali-mboleko ibhalo isivumelwano semali-mboleko phakathi-kwethu ("isivumelwano sokuthatha ngetyala"). Qaphela ukuba sinkezelza ngeentlubo zakuthatha ngetyala ezaahlukahlukeneyo, kuqku iimali-mboleko zekeshi elifutshane nezinye ezingonokhuselo ("iimali-mboleko") kwakwane nemveliso yoncedo ebizwa ngokuba yi- "MobiMoney". Zonke iimhlelo zakuthatha ngetyala zakwa-FinChoice zilawulwa yile mirmiselo nemiqathango njengoko isebenza hukloblo oluthile lokuthathwe ngetyala. U- "Wena" ubhekisa kumintu ongene kwisivumelwano sokuthatha ngetyala nayihi aze u- "thina" okanye u- "si" abhekise ku-FinChoice. Ukuba sibhekisa ku- "HomeChoice Group", sibhekisa kuyo nayihi na inkampani ethi ngokupheleleyo okanye ngokuyixalenyibe yeka-HomeChoice International PLC (HICL) okanye nayihi na kwiiinkampani ezipantsi kwakhe. U- "PAQ" ubhekisa kwiNkacelo yeSivumelwano esenzive kwangaphambili neNgxeloMaxabiso esinika ingcaciso yizo zonke iindleko ezhambelana nesivumelwano sokuthatha italya njengoko kuyimfunko ngokumthetheni.

Imiselo nemiqathango yethu siyenza ukuba ifumanek ngeelwimi ezimbawla ezaahluka-hukleneyo ngokuhambelana nomgaqo-nkqubo wethu weelwimi. Ukuba kuhlo umohuko phakathi kwavo newuphi na ummiselo kwimiselo engesiNgesi nemimiselo ekubonelewe ngayo ngalo naluphi na olunye ulwimi; imiselo engesiNgesi yiyo eya kusebenza njengemiselo echanekileyo.

1. Inkacelo ngokubanzi

1.1. I-FinChoice ngumboneleli wokuthatha ngetyala ogunyazisivo ngokumelana noMthetho waMthetho kaZweloneko (siza kubhekisa kuwo ngokuthi "nguMthetho" okanye "i-NCA").

1.2. Ukuba ufuna ukufaka isikhala za ngakuthi, ungaqagamselana noMlawuli woKuthatha ngetyala kaZweloneko ku-0860 627 627 okanye usifowunele ku-0861 346 246.

1.3. Sabelana nglwazi olumalunga nesicelo sakho, isivumelwano sokuthatha ngetyala, nakuphi na ukungathobeli isivumelwano sokuthatha ngetyala nokuqhawula kwesivumelwano sokuthatha ngetyala kune neenckampani ezingabokeleli beenkukacha zakuthatha ngetyala njengoko kuyimfunko ngokwe-NCA, kuqku kodwa kungaphelangela kwi:

1.3.1. TransUnion Credit Bureau (Pty) Ltd Ifowuni: 0861 482 482-1imeyili: contactcentreadmin@transunion.co.za

1.3.2. Compuscan Information Technologies (Pty) Ltd Ifowuni: 021 888 6000
1-imeyili: info@compuscan.co.za

1.3.3. Experian South Africa (Pty) Ltd Ifowuni: 011 799 3400
1-imeyili: consumer@experian.co.za

1.3.4. XDS (Xpert Decision System) Ifowuni: 011 645 9100 1-imeyili: info@xds.co.za

1.4. Qaphela ukuba iinkampani ezingabokeleli beenkukacha zakuthatha ngetyala zinika inkacelo epeheleleyo malunga netyla olithathileyo nengaku elipheleleyo lokuthatha ngetyala elimalunga nokuhanaleka kwakho ngokusekelo kwinkacelo esabelana ngayo nabo.

1.5. Singena kwisivumelwano zakuthatha ngetyala ngefowuni okanye nemijelo yothungelwano lwe-elektroniki.

1.6. Ngokuxhomekeke kwimfaneleko ze-NCA nemiqago-nkqubo yethu yangaphakathi yokuthatha ngetyala, senokugqiba kwelekuwa sikkunike ngetyala okanye singakunki ngokwendela thina esibona ngayo.

1.7. Njengalenxe yenkqubo yokufaka kwsicelco, i-FinChoice inokuthi:

1.7.1. Iqaghamselana naye nabani na ukukhangela ukuba inkacelo oyinikezeleyo ichanekilekuwini na; ifumene iinkukacha nakuhanu na ngeno yakhlo yezimali neenckukacha zebbanki, kuqku ingxelo yokuthatha ngetyala nembali yokuqhawula;

1.7.2. Inike inkacelo malunga nesicelo esifikewiyo, isivumelwano sokuthatha ngetyala, ingxelo ngetyala elithathileyo okanye imbalji yokuqhawula kulo nalphi na iziko elifaneleko yelo njengenkampani egeoleki iinkukukacha zakuthatha ngetyala okanye umbhali si weMali-mboleko kaZweloneko;

1.7.3. Ilungelelanie okanye ichaze iinkukukacha zakho buqu ngokuvumelana nomgaqo-nkqubo wethu weemphilelo ofumaneku ku-<https://www.finchoice.mobi/Home/PrivacyPolicy> nothi ngelishwankathelayo ukuqku ukuba singazichaza iinkukukacha ukuba:

1.7.3.1. umthetho ufuna senjenjalo;

1.7.3.2. kuya kuba yinzuso kuwonkewonke ukuzichaza ukuba;

1.7.3.3. unika imvume okanye usicela ukuba sizichaze; okanye

1.7.3.4. kungokweenezu ngokumthethewni ze-FinChoice okanye omnye umruto ofumana iinkukukacha, ukuzichaza okanye ukufumana.

1.8. Kanti u-FinChoice angabefana nabanye ngeenkukukacha zakho buqu nezokuthatha ngetyala kwi-HomeChoice Group ngeenjongo zoshishino, kwave ngeenjongo uyavuma ukuba oku qumangaukwa kwintengiso ngqo ngefowuni nangamijelo yothungelwano lwe-elektroniki.

1.9. Ukuba utshatlie kwave izinto zenu zezenu nobabini, okanye ngokuvumelana nomthetho oqhelekleko okanye wensintu, uyaqinisekisa ukuba uye wafumana imvume ebholiwayo yeqabane lako yokingena kwisivumelwano sokuthatha ngetyala.

1.10. Imiselo nemiqathango yethu esisiseko inokutshinta maxa wambi. Uhlelo olulolona lkwatshu rje luya kufumaneku ku-www.finchoice.mobi okanye ungacela ikopu ngokufowunele ku-0861 346 246. Ukuba ungumxumi wangoku okanye wangaphambili ongena kwisivumelwano esitha sokuthatha ngetyala, isivumelwano sakho esitsha siya kulawulwa yimiselo nemiqathango esibenzay ngehesha lokungena kwisivumelwano sokuthatha ngetyala esitha.

1.11. Naluphi na utshintso kwisivumelwano sokuthatha ngetyala siya kubophelela kuphela emva kokuba sikkwazisile ngotshintsho ngokuvumelana ne-NCA.

2. I-PAQ (Isivumelwano sangaphambili seNkacelo eBhalileyo noKunku (Xabiso))

2.1. Phakathi kwezine izinto, siya kukanika le nkacelo ilandelayo kwPAQ kuza zonke izivumelwano sokuthatha ngetyala:

2.1.1. Isik semi-mboleko/umda womlinganiselo wokuthatha ngetyala: Kwimali-mboleko, esisixa-mali esithathwe ngetyala esikunika yona ngokwemiqathango yemali-mboleko. Kwi-MobiMoney lo ngumda womlinganiselo wakho wokuthatha ngetyala ibokanalisa phantsi kolu ncedo kune neksixa-mali sesivumelwano esenziwe;

2.1.2. Intlawulo yokuqalisa: Le yintlawulo esiyibizayo ngokwemiqathango yoMthetho wokuqalisa isivumelwano sokuthatha ngetyala. Kwimali-mboleko, unokuyihawula le kwangaphambili, kungenjalo singayibiza xa kuqku isivumelwano sokuthatha ngetyala size siyidabanise nemali eshekileyo esebhanki engekahlahluwile ukue ihawulwe njengenalenyenye zenyanga. Kwi-MobiMoney, le intlawulo yokuqalisa singavuma ukyibiza ngokomlinganiselo sihlando ngasineye usebenzia i-MobiMoney, ngokuxhomekeke kwisixa oshihawula, de intlawulo yokuqalisa epeheleleyo ihawulwe;

2.1.3. Intlawulo yenkozenko: Le yintlawulo esinokuyibiza ngokuvumelana nomthetho ukulungisela iindleko zethu zokusebenza ukube kulawulwe isivumelwano sokuthatha ngetyala. Sichaza intlawulo yenkozenko ngokwesivumelwano sokuthatha ngetyala kwi-PAQ.

2.1.4. Umlinganiselo wenzala: sichaza umlinganiselo wenzala osebenza kwisivumelwano sokuthatha ngetyala kwi-PAQ.

Sibala inzala kwintsalea yemali esebhanki engekahlahluwile suku ngaluna;

ngokusebeniza ikhapateli rhoqo ngenyanya (siyidabanise rhoqo ngenyanya kwimali eshekileyo yebhanki engekahlahluwile).

Ukuba usenva gentlawulo, singabiza inzala kwimali osempva ngayo ngomlinganiselo omkhulu ngokuvumelana noMthetho.

2.2. Qaphela ukuba kwi-MobiMoney ukuchaza amaxabiso wethu kwi-PAQ kubonakalisa iindleko ezeibenzayo kusetyenziso lomda wokuthatha ngetyala, okuthetha ukuba izavenge zakho zenyanga azisayi kubho ngapchileko kwezavense zamabiso wethu estiwachazileyo kodwa zisenokuba ngaphansi, kuxhomekeka kwindlela oyisebenzisa ngayo i-MobiMoney.

2.3. Okuba ucela ukusebeniza inzala yemali-mboleko entsha ukuze ihawulwe iindleko yebhanki.

Esi sixa sisibiza ngokuba "isixa

Le yimiselo nemiqathango yokuthatha ngetyala yakwa-FinChoice. Isivumelwano esenzive kwaNgaphambili seNkacelo neNgxelo yaMaxabiso erokhediwhe neligizwi okanye esishicilelewe ngelektroniki notifi ufurmane nekopi yaso ebholiwayo, isigunyaziso sedebhithi oda, iKontrakti yeMali-mboleko (ukuba ikhona) kwaye le mirmiselo nemiqathango yemali-mboleko ibhalo isivumelwano semali-mboleko phakathi-kwethu ("isivumelwano sokuthatha ngetyala"). Qaphela ukuba sinkezelza ngeentlubo zakuthatha ngetyala ezaahlukahlukeneyo, kuqku iimali-mboleko zekeshi elifutshane nezinye ezingonokhuselo ("iimali-mboleko") kwakwane nemveliso yoncedo ebizwa ngokuba yi- "MobiMoney". Zonke iimhlelo zakuthatha ngetyala zakwa-FinChoice zilawulwa yile mirmiselo nemiqathango njengoko isebenza hukloblo oluthile lokuthathwe ngetyala. U- "Wena" ubhekisa kumintu ongene kwisivumelwano sokuthatha ngetyala nayihi aze u- "thina" okanye u- "si" abhekise ku-FinChoice. Ukuba sibhekisa ku- "HomeChoice Group", sibhekisa kuyo nayihi na inkampani ethi ngokupheleleyo okanye ngokuyixalenyibe yeka-HomeChoice International PLC (HICL) okanye nayihi na kwiiinkampani ezipantsi kwakhe. U- "PAQ" ubhekisa kwiNkacelo yeSivumelwano esenzive kwangaphambili neNgxeloMaxabiso esinika ingcaciso yizo zonke iindleko ezhambelana nesivumelwano sokuthatha italya njengoko kuyimfunko ngokumthetheni.

Imiselo nemiqathango yethu siyenza ukuba ifumanek ngeelwimi ezimbawla ezaahluka-hukleneyo ngokuhambelana nomgaqo-nkqubo wethu weelwimi. Ukuba kuhlo umohuko phakathi kwavo newuphi na ummiselo kwimiselo engesiNgesi nemimiselo ekubonelewe ngayo ngalo naluphi na olunye ulwimi; imiselo engesiNgesi yiyo eya kusebenza njengemiselo echanekileyo.

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1.5. Singena kwisivumelwano zakuthatha ngetyala ngefowuni okanye nemijelo yothungelwano lwe-elektroniki.

1.6. Ngokuxhomekeke kwimfaneleko ze-NCA nemiqago-nkqubo yethu yangaphakathi yokuthatha ngetyala, senokugqiba kwelekuwa sikkunike ngetyala okanye singakunki ngokwendela thina esibona ngayo.

1.7. Njengalenxe yenkqubo yokufaka kwsicelco, i-FinChoice inokuthi:

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1.7.2. Inike inkacelo malunga nesicelo esifikewiyo, isivumelwano sokuthatha ngetyala, ingxelo ngetyala elithathileyo okanye imbalji yokuqhawula kulo nalphi na iziko elifaneleko yelo njengenkampani egeoleki iinkukukacha zakuthatha ngetyala okanye umbhali si weMali-mboleko kaZweloneko;

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1.7.3.1. umthetho ufuna senjenjalo;

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1.7.3.4. kungokweenezu ngokumthethewni ze-FinChoice okanye omnye umruto ofumana iinkukukacha, ukuzichaza okanye ukufumana.

1.8. Kanti u-FinChoice angabefana nabanye ngeenkukukacha zakho buqu nezokuthatha ngetyala kwi-HomeChoice Group ngeenjongo zoshishino, kwave ngeenjongo uyavuma ukuba oku qumangaukwa kwintengiso ngqo ngefowuni nangamijelo yothungelwano lwe-elektroniki.

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Kwi-MobiMoney, le intlawulo yokuqalisa singavuma ukyibiza ngokomlinganiselo sihlando ngasineye usebenzia i-MobiMoney, ngokuxhomekeke kwisixa oshihawula, de intlawulo yokuqalisa epeheleleyo ihawulwe;

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